

UroChartEHR[®]

Real World Testing Report for UroChartEHR CY2024

Executive Summary

This is the test report for CY 2024 real world testing for IntrinsicQ certified EHR solution UroChartEHR. This is the companion document to our CY 2024 real world test plan that described our approach for conducting real world testing in CY 2024 and the testing measures we employed.

Our findings show that the UrochartEHR is working in our production environment as it was certified. For each of our CY 2024 Real World Testing Measures, we have recorded our results and findings. We did not discover any non-conformities or errors from our testing.

Our signed attestation of compliance with the real-world testing requirements is on the following page.



Developer Attestation

This Real-World Testing report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Signature:

A handwritten signature in black ink, appearing to be "M.B.", written in a cursive style.

Date:

February 26, 2025

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General Information

Developer Name: IntrinsiQ Specialty Solutions, Inc.

Product Name(s): UroChart EHR

Version Numbers(s): v9.0

Certified Health IT Criteria: 315(b)(1), (b)(2), (b)(3), (b)(6); (c)(1); (e)(1); (f)(4), (f)(7); (g)(7), (9)

Product List (CHPL) ID(s) and Link(s):

- 15.04.04.2978.UroC.09.10.1.221222
- <https://chpl.healthit.gov/#/listing/11138>

Developer Real World Testing Page URL: <https://www.intrinsiq.com/real-world-testing>

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Timeline and Milestones for Real World Testing CY 2024

- Milestone 1Q-2024: 1Q-2024: Health IT system is fully enabled for use in real world testing.
 - o STATUS: MET
- Milestone 3Q 2024: Begin making plans to collect data for RWT measures. If necessary, engage clients to ask for their support and participation in real world testing.
 - o STATUS: MET
- Milestone 4Q-2024: During the last quarter of the year, the CY 2024 real world test plan will be completed according to ONC and ONC-ACB requirements and expectations. Test plan will be prepared for submission.
 - o STATUS: MET
- Milestone 1Q-2025: Submit RWT Test Report to ONC-ACB.
 - o STATUS: MET



Standards Version Advancement Process (SVAP) Updates

For CY 2024 RWT testing, we did not do any SVAP updates but used the current standards required in the certification criteria.

Standard (and version)	All standards versions are those specified in certification criteria.
Date of ONC-ACB notification (SVAP or USCDI)	N/A
Date of customer notification (SVAP only)	N/A
USCDI-updated certification criteria (and USCDI version)	The plan documents the support of all USCDI v1 data elements.

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RWT Measure #1. Number of Transition of Care C-CDAs Successfully Sent
Associated Criteria: 315(b)(1)

Measurement Description

This measure is tracking and counting how many C-CDAs are created and successfully sent from the Health IT Module to a 3rd party via Direct messaging during a transition of care event.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of messages with CCDAs attached successfully sent

Physicians Tested: 2

Internal Test Date: Jan-Dec 2024

Total: 521 C-CDAs sent via Direct

Analysis and Key Findings

Generating and sharing of C-CDAs is not something our provider community does regularly, but our results indicate our design is working and meeting their needs. Our results are nearly double those from last year's test, and while the participating providers are different, it is a good indication of the value of C-CCDA exchange for some in our customer community. It also shows our MedAllies relied upon software HISP is fully integrated and viable for our production setting as well as the Qvera Interface Engine exchange system is working too.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #2. Number of C-CDAs Received and/or Incorporated
Associated Criteria: 315(b)(2)

Measurement Description

This measure is tracking and counting how many C-CDAs are successfully received and/or incorporated upon receipt from a 3rd party via Direct messaging during a transition of care event.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of reconciliation of medications, allergies and problems from a received C-CDA

Physicians Tested: 2

Internal Test Date: Jan-Dec 2024

Total C-CDAs Received: 798 C-CDAs Received

Total C-CDAs Incorporated: 725

Result = $725/798 = 91\%$

Analysis and Key Findings

Not all of our clinicians often receive C-CDAs from other providers, but some do regularly exchange patient records through C-CDA. Our results increased substantially from last year, primarily due to one of the providers participating in this year's test.

These results demonstrate the functionality is working, including our MedAllies relied upon software HISP being fully integrated with our EHR and viable for our production setting as well as the Qvera Interface Engine exchange system too. It also reveals that our relied upon software FirstDataBank provides the necessary vocabulary codes.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #3. Number of NewRx Prescriptions Messages Successfully Sent

Associated Criteria: 315(b)(3)

Measurement Description

This measure is tracking and counting how many NewRx electronic prescriptions were created and successfully sent from the Health IT Module to a pharmacy destination.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of NewRx prescriptions sent

Physicians Tested: 2

Internal Test Date: Jan-Dec 2024

Total: 9458 Electronic Prescriptions Sent

Percentage of eRx/All Prescriptions: 97.6%

Analysis and Key Findings

Electronic prescribing is a popular feature with our client base, and our results support its widespread use. Nearly 98% of all prescriptions are sent via electronic transmission, and our total numbers have increased in the last year. It also shows our working integration with our relied upon software DrFirst as well as the Surescripts network. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #4. Number of EHI Exports Run

Associated Criteria: 315(b)(10) [formerly 315(b)(6)]

Measurement Description

This measure is tracking and counting how many EHI exports of patient data were successfully performed by the Health IT Module over the course of a given interval.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of EHI Export Runs

Total: 20 for all sites during 2024

Analysis and Key Findings

As in previous years, our clients did not use the C-CDA batch export functionality in CY 2024. However, we have substituted this with the new feature of EHI Export in 315(b)(10) criterion. We have twenty (20) results of EHI Exports being performed across all sites last year.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. As noted above, we modified this measure to cover the new functionality of EHI Export instead of Batch C-CDA Export.

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RWT Measure #5. Number of Quality Measures Successfully Reported on to CMS

Associated Criteria: 315(c)(1)

Measurement Description

This measure is tracking and counting how many eCQM quality measures were successfully reported on by the Health IT Module to CMS.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of different quality measures sent to CMS

Total: 6 for 2023 Reporting Period, submitted in March 2024

Analysis and Key Findings

While not every provider submit eQMs, we do have some that do. Our clients were able to create QRDA Category III files generated by our preferred eCQM vendor, CitiusTech (the product included in Relied Upon Software list is Perform+, formerly known as BI Clinicals by the Certified Health IT vendor CitiusTech). Perform + is included in our list of relied upon software, and our system is integrated with CitiusTech, and our clients use their integrated software to generate and submit eQMs to CMS. This successful count of different measures sent shows this integration is working, as well as evidence of obtaining many of our necessary vocabulary standards from our relied upon software First DataBank.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #6. Number of Patients Given Access to Portal
Associated Criteria: 315(e)(1)

Measurement Description

This measure is tracking and counting how many patients are given access to their patient portal account.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of patients who granted access to patient portal account

Physicians Tested: 2

Internal Test Date: Jan-Dec 2024

Total Patients Granted Access: 3,282

Analysis and Key Findings

Our Intrinsic Specialty Solutions Patient Portal relied upon software is quite popular, and our patient population regularly uses it. Our numbers for this measurement test are up substantially from last year. These metrics show that the Intrinsic Specialty Solutions Patient Portal is successfully integrated with our EHR and able to receive updated patient data. Testing also shows our MedAllies relied upon software HISP is fully integrated and viable for our production setting as well as the Qvera Interface Engine exchange system is working too. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #7. Number of Cancer Case Messages Successfully Sent
Associated Criteria: 315(f)(4)

Measurement Description

This measure is tracking and counting how many cancer case messages are created and successfully sent from the Health IT Module to a public health registry.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of cancer case registries engaged

Total: 0 for all clinics during 2024

(Alternative Measure) Testing Metric/Measurement: number of cancer case messages created from test patients and successfully validated: 4

Analysis and Key Findings

We did not have any requests from our client community to integrate and establish connectivity with a cancer case registry. Due to its low use, we have substituted our measure with an alternative metric of internal test patients validated for cancer case messaging.

We created four (4) test patients with cancer information, exported them as cancer case messages, and successfully validated them with the NIST test tool to confirm compliance. Our internal testing indicates the functionality is still viable and available for production use upon demand from our customers.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. As noted above, we added an alternative metric due to low use by customers in the production setting.

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RWT Measure #8. Number of Electronic Case Registries Engaged
Associated Criteria: 315(f)(5)

Measurement Description

This measure is tracking and counting how many electronic case registries have been engaged with testing by customers using the Health IT Module.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

Testing Results

Testing Metric/Measurement: number of electronic case registries engaged

Total: Over 100 clients registered with electronic case registries during 2024

Analysis and Key Findings

We have been working with the US CDC and their AIMS team to onboard our practices to their local and state electronic case registries. We have over 100 clients who have completed or in the process of testing and fully engaging with their electronic case registries in their state.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. Our original metric was number of electronic case messages successfully sent, but because so many messages have been sent by our customers, substituting the metric with number of practices onboarding with their electronic case registry is a better measurement of use.

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RWT Measure #9. Number of Health Care Survey Messages Successfully Sent

Associated Criteria: 315(f)(7)

Measurement Description

This measure is tracking and counting how many health care survey messages are created and successfully sent from the Health IT Module to a public health registry.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were design for this setting in mind.

Testing Results

Testing Metric/Measurement: number of health care survey registries engaged

Total: 0 for all clinics during 2024

(Alternative Measure) Testing Metric/Measurement: number of health care survey messages created from test patients and successfully validated: 4

Analysis and Key Findings

We did not have any requests from our client community to integrate and establish connectivity with a health care survey registry. Due to its low use, we have substituted our measure with an alternative metric of internal test patients validated for health care survey messaging.

We created four (4) test patients with health care survey information, exported them as health care survey messages, and successfully validated them with the NIST test tool to confirm compliance. Our internal testing indicates the functionality is still viable and available for production use upon demand from our customers.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan. As noted above, we added an alternative metric due to low use by customers in the production setting.

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RWT Measure #10. Number of API Queries Made with Data Element Results
Successfully Returned

Associated Criteria: 315(g)(7), (g)(9)

Measurement Description

This measure is tracking and counting how many successful API queries of patient data elements from the Health IT Module to a 3rd party via API.

Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were design for this setting in mind.

Testing Results

Testing Metric/Measurement: number of different systems or applications are connecting to the EHR via the API

Total: 0 for all clinics during 2024

(Alternative Measure) Testing Metric/Measurement: number of C-CDAs obtained via API from test patients and successfully validated: 4

Analysis and Key Findings

We did not have any requests to use our certified API functionality. With the growing adoption of APIs, this number may change in CY 2025. Due to its low use, we have substituted our measure with an alternative metric of internal test patients. Using an internal API client, we called our C-CDA creation API, retrieved four (4) test patients successfully via the API, and then validated them with the SITE C-CDA tool without errors.

Our additional internal testing and audit results do not indicate any errors or failures with the functionality. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes, and the Qvera Interface Engine exchange system is working too.

Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. As noted above, we added an alternative metric due to low use by customers in the production setting.